

## COMPANY PROFILE

The provision of road transport and logistics solutions between South Africa and neighboring Southern African countries such as Namibia and Botswana is greatly facilitated by services provided by the private sector. This is especially the case with specialised transport associated with mining operations in many of these countries. The success of large national and multinational mining companies in Southern Africa is heavily dependent on transport and logistics solutions for the provision of the consumables that keep the relevant mines running.

Experienced road transport operators, especially those that deliver a high quality, skilled, niche service are infrequently encountered. One such company is Coleman Transport, which has almost twenty years experience in transporting a variety of goods between South Africa and Namibia.



Coleman Transport is a privately owned company with BEE credentials - both in Namibia and South Africa. With humble beginnings in 1993 the company has grown to become the road cargo transport and logistics solution of choice for mining companies in southern Namibia requiring the inward transport of necessary consumables. Many years of experience in the transport industry are currently enabling an expansion of the services we offer into other Southern African markets.

The company has headquarters in Rosh Pinah, Namibia, and has depots in Windhoek, Walvis Bay, Springbok, Gauteng and Cape Town. Almost 50 staff are employed, with 15 full-time employees based in South Africa and 33 long and short haul drivers in Namibia.

### Our vision

Coleman Transport aims to provide affordable, one stop logistical and warehouse services for all types of road transportation between South Africa and Namibia. We strive to be the most successful transportation and logistics company in the regional industry and to continually improve our market share by offering competitive rates in conjunction with superior service, optimal use of available resources, innovation and cost saving initiatives.

### Company values

Through its suite of road transport services, Coleman Transport is one of the leading one stop logistics transport companies servicing South Africa and southern Namibia.

#### The company aims to maintain and grow on its high profile in the market by:

- Maintaining service excellence
- Providing superior transport solutions according to each customer's needs
- Treating staff and customers with respect and honesty
- Appointing high quality staff (vetted by extensive background checks)
- Developing new and innovative ways to safely and cost effectively transport cargo
- Offering customers a dedicated, personalised service



### Our services

Coleman transport has a particular focus on servicing the mining industry. We are currently expanding our services within South Africa and aim to extend them to Botswana, Angola and Zambia.



#### We offer the following services:

- Storage and warehousing facilities
- Materials handling (mining equipment and related chemicals and sundries)
- Load consolidation services
- Receiving and dispatching of goods
- Clearing and forwarding of goods
- Safe and secure vehicle parking
- Local collections and deliveries to various warehouses for load consolidation
- Insurance on goods to the value of the declared invoices
- Dealing with and transporting hazardous goods
- Dealing with abnormal loads

**(please contact us for further information)**

## Service delivery

Coleman Transport is comprehensively equipped with a wide range of well maintained transportation equipment and vehicles. To ensure a high quality, efficient and prompt service, the average age of our fleet is maintained at three years and new vehicles are purchased every two years.

Our vehicles are regularly serviced and strictly maintained to set manufacturer maintenance schedules. A high level of driver training maintains the excellent standard of our fleet.

### The following vehicles and transportation equipment are available

- Sixteen Volvo trucks
- Fourteen interlink trailers
- Six semi trailers
- Six dry bulk tankers
- Two flammable liquid tankers
- One liquid chemical tanker
- One 65 ton four axle low bed
- One 30 ton tri axle low bed
- Two 42 ton side lifters
- Four 8 ton rigid trucks
- Eight 1 ton LDVs



## Expertise in transport and logistics solutions

Coleman Transport is a specialist on the transport route between Johannesburg and Cape Town in South Africa, to Rosh Pinah in southern Namibia. It provides a comprehensive transport service inclusive of all the customs documentation required. All required goods for two mines (Namzinc Ltd and RPZC) are currently transported. This includes all possible requirements - everything from computers to chemicals to huge mining machines, reagents, abnormal loads and consolidation of items from depots. This form of service delivery is the company's core business and strength, and we pride ourselves in providing the service exceptionally well. This is attested to by our clients.

Our company is known for the outstanding rapport it has with all relevant employees and managers, and its ability to get all goods on site without damage and on time. Coleman Transport is highly respected by its clients, because the company is organised and thorough in its planning and paperwork. It is always on time, especially so in breakdown situations where goods have to be transported from as far as Johannesburg and in less than 24 hours.

Our company understands the need to improve the quality of service provision and has both quality control and performance measurements in place. In addition we ascribe to a Corporate Social Responsibility plan.

## Delivery performance and tracking

**To ensure the continued delivery of our high quality and prompt services, the following measures are in place:**

- Driver performance is continually monitored using satellite surveillance and management devices in all vehicles. Details of each trip are recorded and assessed to ensure the safety of the drivers, vehicles and goods transported
- Delivery times on all routes are strictly monitored
- Two centralised operations offices constantly monitor all vehicles to ensure proper fleet management. These offices communicate with our clients on a regular basis.
- All trucks are equipped with mobile phones and satellite tracking
- Stock lists are provided to major clients via head office on a daily basis, to facilitate stock control and emergency stock loading

These measures mean that goods arrive safely and on time, and that as a company we are constantly aware of the whereabouts of our vehicles. In addition we provide our clients with constantly updated and cost effective general stock transport.

## Health and safety

We are committed to ensuring that the cargo of our customers reaches all destinations safely and without any setbacks. Similarly, the health and safety of all our employees is very important to us. In this regard, extensive occupational Health and Safety procedures have been implemented, and all Health and Safety regulations are strictly adhered to. We have implemented a strict Alcohol and Drug Policy, and random checks are implemented throughout Coleman Transport on all personnel. A policy of "No Tolerance" is enforced.

All company drivers have Hazchem certificates (training in dealing with hazardous substances) and we have a spillage contract with Drizit. Hazchem certificates are updated annually, as per law.

All forklift drivers are continually provided with in-service training, and forklift licenses are renewed as per law every second year.

These specialist capabilities mean that Coleman Transport is equipped to deal with any eventuality at any time.



## Staff and management

Coleman Transport has a management structure which ensures administrative accountability and exceptional client service. Continual in-service training is provided by outside specialists to all management staff. This relates to labour relations and law, new AARTO acts, and to changes in road freight and customs law.

In addition, on the job training is given to all our customs clerks, thereby ensuring that custom documentation is of the highest standard, and that checks and balances are in place to prevent unnecessary delays at border posts.

Administrative control is exceptionally important to us, and functions at the highest level possible. This is to ensure quick and efficient invoicing of clients, which means that customs documentation is rapidly returned to clients for tax purposes.

## CONTACT DETAILS

### Head Office

Physical Address 169 Kurper Rd, Rosh Pinah, Namibia  
Postal Address P.O. Box 147, Rosh Pinah, Namibia  
Telephone +264 63 274 479  
Fax +264 63 274 478  
E-mail oosie@coleman-transport.com

### Namibian Depots

#### Windhoek

Physical Address Dorper St, New Castle, Noordelike Industrie  
Telephone +264 61 300 208  
Fax +264 61 301 808  
E-mail windhoek@coleman-transport.com

#### Walvis Bay

Physical Address 2426 Moses Garoëb St, Walvis Bay  
Telephone +264 64 221 105/7  
Fax +264 64 221 106  
E-mail walvisbay@coleman-transport.com

### South African Depots

#### Gauteng

Physical Address 45 Bosworth St, Alrode  
Postal Address P.O. Box 145310, Bracken Gardens 1452  
Telephone +2711 908 6388/3  
Fax +2711 908 0643  
E-mail petronella@coleman-transport.com

#### Cape Town

Physical Address Unit 6, 16 Kaymor St, Stikland  
Telephone +2721 949 5425  
Fax +2721 948 9049  
E-mail berno@coleman-transport.com

#### Springbok

Physical Address 1 Tantaliet St, Industriële Gebied  
Telephone +2727 712 3278  
Fax +2727 712 3279  
E-mail springbok@coleman-transport.com

## Client Links

Skorpion Zinc Mine	<a href="http://www.skorpionzinc.com.na">www.skorpionzinc.com.na</a>
Rosh Pinah Zinc Corporation	<a href="http://www.exxaro.com">www.exxaro.com</a>
Chem Quest	<a href="http://www.chemquest.co.za">www.chemquest.co.za</a>
SMM Africa	<a href="http://www.smmstruments.co.za">www.smmstruments.co.za</a>
Castle Lead	<a href="http://www.castlelead.co.za">www.castlelead.co.za</a>
Zinchem	<a href="http://www.zinchem.co.za">www.zinchem.co.za</a>
IMP Group	<a href="http://www.imp.co.za">www.imp.co.za</a>
Samroc	<a href="http://www.sacoilholdings.com">www.sacoilholdings.com</a>
Roymec Technologies	<a href="http://www.roymec.co.za">www.roymec.co.za</a>

